



FBK Quality Policy

Milan, July 3rd 2023

Intro

FBK Srl instituted a Quality Management System in line with UNI EN ISO 9001:2015 in order to demonstrate to all identified stakeholders the corporate capacity to provide regularly products and services in line with quality requirements.

Key Principles

Board of Directors demonstrates leadership and commitment towards the Quality Management System and is willing to highlight the principles that inspired the Quality Policy.

FBK Srl in fact believes that Quality means:

- Stakeholder satisfaction;
- Continuous improvement at all levels of the Organization;
- Commitment and responsibilities of all FBK resources;
- Respecting all mandatory regulations and increasing the knowledge within Data Security Awareness context, in order to protect and correctly manage Stakeholder's data;
- Inspire the business to the ethical principles of loyalty, diligence and fairness;
- Operating ensuring efficacy, effectiveness and reliability;
- Prevent and correct non-compliances, through results of analyses and defined monitoring activities;
- Carefully evaluate the context where the company operates, understand it and evaluate Risks and Opportunities.

FBK Srl ensures the respect of all instructions and statements contained in the Quality Manual and related POAF (FBK Corporate Organization Procedures)

Moreover, it is confirmed that the entire FBK Srl organization adheres to this Quality Policy in the context of respective roles.

Strategical Objectives

FBK Srl has defined what follows as main strategical objectives:

- Expand further the presence of FBK Srl in the international market;
- Pursue the continuous corporate growth and expansion through technological innovation and human resources development;

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- Increase activities and competences in the sector it operates, broadening the strategic importance of its products;
- Strive for designing and realizing solutions that are adequate for the market which the company operates in;
- Support stakeholders, bringing innovation and reliability through the integration of the best available technologies;
- Endorse the choice of Suppliers that operate with a view of continuously improving the quality of the service provided.

Conclusion

The disclosure of the Quality Policy and its objectives is made through the distribution of both this paper and the documents related to the Quality Management System.

This document is available for the public: FBK Srl is committed to spread and share it with several communication means; the distribution is available to anyone who requests.



FBK Srl

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